

MEMO TO OUR PATIENTS CONCERNING APPOINTMENT  
CONFIRMATIONS

WE HAVE NOW INSTITUTED OUR NEW CONFIRMATION SERVICE. YOU WILL RECEIVE AN E-MAIL OR TEXT MESSAGE TO CONFIRM YOUR APPOINTMENT. PLEASE MAKE SURE YOU RESPOND TO THE E-MAIL OR TEXT. IF RESPONDING TO A TEXT MESSAGE, ALL YOU HAVE TO DO IS REPLY WITH THE LETTER "C". ON THE E-MAIL, THERE IS A CONFIRM LINK YOU MUST CLICK. THIS WILL SAVE YOU FROM GETTING CALLS FROM OUR OFFICE TO CONFIRM YOUR APPOINTMENT. *email from this address: light house 360 (mailer@lpmg360.com)*

YOU MAY GET SEVERAL REMINDERS. A SHORT-TERM SAVE THE DATE E-MAIL (ABOUT AN HOUR AFTER THE APPOINTMENT IS MADE), A SHORT- TERM CONFIRMATION E-MAIL OR TEXT MESSAGE (ABOUT 3-5 DAYS BEFORE YOUR APPOINTMENT), AND A LAST MINUTE REMINDER TEXT (ABOUT AN HOUR BEFORE YOUR APPOINTMENT).

WE HOPE YOU FIND OUR NEW SYSTEM HELPFUL AND PLEASE TELL US IF YOU EXPERIENCE ANY PROBLEMS WITH THIS SERVICE.

THANK YOU.

DRS. PADOUSIS, KAMINARIS, AND PAPAERACLEOUS